

Your Name: _____ Date: _____

Section 1

List three resources you can think of that are available to you right now that you could use to begin increasing your technical knowledge.

Section 2

Best practice share: take a moment and think of at least two things you could share with your team during next week's meeting and write them in the space below:

Section 3

How can you and your dealership benefit when you share an unsatisfactory result or experience? Think of a recent experience you had that everyone could benefit from if you share and talk about it. Write your answers below and share at your next weekly meeting.