



# BUILDING TRUST WITH YOUR TEAM

## Admit

Admit when you don't know the answer; however, be committed to finding out what the answer is.

## Talk

Talk through mistakes, allowing team members to learn how to correct errors, find solutions and avoid repeats.

## Check In

- Consistently ask team members how they are doing.
- Check in with team members regularly to see if they need guidance or support with their work.



## Safety

Ensure team members have a "safe space" to bring issues to you.

## Transparency

Be transparent with goals and provide insight as to where the team is headed.

## Mindset

When you encounter mistakes, shift the mindset of "making a mistake" to "working on learning opportunities".

# SMALL ACTIONS = BIG IMPACT