PROJECT 52
TEAM CHALLENGE

TRUST
What's the Impact
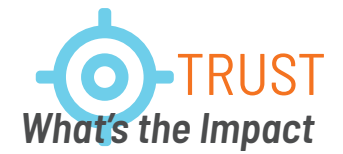
	BUILDING TRUST Actions we take that build trust...	DEPLETING TRUST Actions we take that deplete trust...
with each other		
with other departments		
with customers		
What's the perception when...	we do these trust-building actions?	we do these trust-depleting actions?