



BUILDING TRUST WITH YOUR TEAM

Admit

Admit when you get it wrong. It goes a long way to be humble and human with your team. Being real gains us respect.

Talk

Talk through mistakes, allowing team members to learn how to correct errors, find solutions and avoid repeats.

Check In

- Consistently ask team members how they are doing.
- Check in with team members regularly to see if they need guidance or support with their work.



Safety

Ensure team members have a "safe space" to bring issues to you.

Transparency

Be transparent with goals and provide insight as to where the team is headed.

Mindset

Change your mindset so you see the person you are in conflict with as a human being with their own perspective and feelings, rather than just a problem to be solved.

SMALL ACTIONS = BIG IMPACT